

## **Remote Deposit Capture Application**

Name:				
Joint Name:				
Address:				
☐ Rent ☐ Own How Long:		Hm Phone:		
		Cell Phone:		
Email:		Social Security #:		
Any Overdrafts in the Last 6 months?		□ Yes □ No		
		If Yes, How many:		
Online User Name:				
AUTHORIZATION TO OBTAIN AND VERIFY INFORMATION:				
I certify that the information provided is true and herby grant the Credit Union authorization to obtain and evaluate any security, credit and payment information they deem necessary to evaluate myself or co-applicant for security risk or creditworthiness, and based on their findings, approve or disapprove this application for Remote Deposit Capture (snap2deposit).				
By signing below, I confirm that I have read and understand MMFCU's Remote Deposit Capture (snap2deposit) Agreement & Disclosure and agree to be bound by its terms and conditions. I also understand that this service may be revoked without notice.				
Signature:		Date:		
Signature:		Date:		
Approved:	Declined:	Date:		

#### **FUNDS AVAILABILITY DISCOSURE**

The Funds Availability Disclosure provided as part of the Member and Account Agreement between the Member and Credit Union shall remain in effect for all transactions provided under this Remote Deposit Capture Product (Snap2Deposit).

The Credit Union's office location shall be used in all calculations that require a Location for determining Availability of Funds, as required by the National Credit Union Administration (NCUA), Federal Reserve Bank (FRB), Regulation CC (Reg CC), Uniform Commercial Code (UCC) of the State providing this product and any applicable Federal or State Regulations or Laws.



## **Snap2Deposit Instruction**

- Complete the enrollment form and submit to the Credit Union.
- 2. Log into your MMFCU Mobile Banking ...
- 3. Click (upper right of screen)
- 4. Click Mobile Deposit and select First Time User–Get App. You will be redirected to your App Store, directly to the Snap2Deposit App.
- 5. Click Install/Get The Snap2Deposit app will be installed on your home screen. The app is required to be downloaded but is not used to make deposits. Deposits are made in the MMFCU Mobile Banking App.
- 6. Click on your device's home screen to return to your MMFCU Mobile Banking.
- 7. Click and select Mobile Deposit. You will be redirected to the Snap2Deposit app.
- 8. Click Make a Mobile Deposit (Agree to Terms & Conditions  $1^{st}$  time only)
- 9. Enter \$ Amount of Check → Click Done
- 10. Take a photo of front and back of check, making sure to stay between the lines provided.
- 11. Finally, submit the check. You will receive a confirmation number. Please record the number on the front of the check and hold on to it for 60 days.

## **Things to Remember**

- 1. Always endorse the back of your check and below the signature include: "Deposited through mobile banking"
- 2. As long as the check is submitted by 12 noon, the funds should be available in your account by 2:00 p.m. If not, the funds should be available the next business day by 2:00 p.m.
- 3. The maximum amount allowed per day is \$2500. Contact the credit union if you need a limit increase.
- 4. Check should be made payable to a name that is on your account at MMFCU, not cash.

### **Frequently Asked Questions**

#### What is snap2deposit?

snap2deposit is a convenient, secure and free service offered by Manchester Municipal Federal Credit Union, that allows you to make a deposit directly into your checking account through your MMFCU Mobile Banking. Simply "Snap" a picture of the front and back of your endorsed check and submit.

#### What phones and devices are compatible with MMFCU's snap2deposit?

iPhone, iPad and Android are all compatible.

#### Who is eligible to use snap2deposit?

You must be a member in good standing (no overdrafts, returned items, delinquent loans, etc.), over 18 years of age with a checking account for at least 60 days. All enrollments are subject to approval.

#### When can I submit my deposits?

You can snap2deposit anytime, 24/7. Deposits made by 12 noon during regular business hours (Monday-Friday, excluding holiday closings) will be reviewed and posted to your account that same day. Deposits made after that time or on the weekend, will be posted on the next business day.

#### How many checks can I deposit at one time?

You will only be able to deposit one check in a single deposit, however, you can make up to 5 deposits per day up to the daily limit of \$2500. *Contact the credit union if you need a limit increase.* 

#### What types of checks can be deposited?

- Checks payable in US Dollars
- Checks drawn on any U.S. Bank or Credit Union
- Checks made payable to the accountholder

#### What types of checks cannot be deposited?

- · Checks stamped "non-negotiable"
- Checks showing evidence of alteration or damage
- Foreign checks
- Incomplete checks
- Stale-dated (six months old) or future dated checks
- Savings Bonds

- Third party checks (checks that have been signed over)
- Money Orders
- Travelers Checks
- Checks with restrictive endorsements
- Checks purported to be lottery or prize winning

#### Should I endorse my check before I use snap2deposit?

Yes, always remember to endorse the back of your check with your signature and write "Deposited through mobile banking".

#### What should I do with my original check once it has been deposited?

Write "mobile deposit" the date and the confirmation number on the front of the check once accepted.

Store your original check in a safe place for 60 days before destroying.



# Manchester Municipal Federal Credit Union (MMFCU) Remote Deposit Capture (Snap2Deposit) Agreement & Disclosure Adopted September 30, 2014

This Agreement and Disclosure ("Disclosure") as amended from time to time sets forth the terms and conditions for Remote Deposit Capture Service, which is available through Manchester Municipal Federal Credit Union.

It defines your rights and responsibilities and those of the Credit Union with respect to MMFCU's Remote Deposit Capture Service ("Snap2Deposit"). Please read it carefully before using the Service.

In this Disclosure the words "you", "your" and "yours" refer to the Member or anyone who applies for or uses MMFCU Remote Deposit Service. The words "we"," us", "our" and "Credit Union" refer to Manchester Municipal Federal Credit Union.

#### INCORPORATION OF AGREEMENT AND DISCLOSURES

The Application, Manchester Municipal's Truth-in-Savings, Electronic Funds Transfer, Funds Availability, and Schedule of Fees are incorporated into the Agreement & Disclosure.

Both you and the Credit Union will be bound by this Disclosure. If there is a conflict between this Disclosure and something said by one of our employees, you agree that this Disclosure controls. If any part of this Disclosure should be found to be unenforceable, the remaining provisions of this Disclosure and Agreement shall remain in full force and affect.

You understand that the agreements and rules and regulations applicable to your Share/Savings Account, Checking Account, and any other account you have with the Credit Union remain in effect and continue to be applicable except as specifically modified by this Disclosure.

Requesting, retaining, using or permitting another person to use the Service constitutes an acceptance by you of all the terms and conditions set forth in this Disclosure and Agreement and binds you to all the rules and regulations governing the use of the Service.

#### **Definitions**

Capitalized terms defined in this Agreement shall have the meanings indicated below.

Manchester Municipal FCU (MMFCU) Remote Deposit Capture ("Snap2Deposit"): A Service provided to members that uses a mobile device to electronically transmit a digital image of a paper check for deposit.	Verified Item: Any check that passes the verification process that includes, but is not limited to, date verification, payee, signature, payor name and address, payee endorsement, MICR, etc.	
<b>Member</b> : An individual signer on a MMFCU membership account.	Non-Verified Item: An item that is rejected because it has not passed the validation process or does not meet the quality image described in the Agreement.	
Mobile Device: An electronic device (Smart Phone/Tablet) with camera.	Substitute Check (a digital image): A paper Check converted to a digital image that states it is a legal copy of the check and can be used in the same way as an original check.	

#### The Service

The Credit Union will provide to you an application for use of MMFCU's Remote Deposit Capture Service. Following your receipt from the Credit Union of notification approving your use of the Service, you are authorized to remotely deposit paper checks you receive to your account with the Credit Union by electronically transmitting a digital image of the front and back of the paper check to MMFCU. Both the Credit Union and Member will comply with the terms and provisions of this Agreement with respect to the use of the MMFCU Remote Deposit Capture and the performance of the Service.

#### **Implementation**

The Member captures digital images of Checks using the Application and a Mobile Device that meets the technical specifications acceptable to the Credit Union.

#### **General Responsibilities**

- 1. You shall maintain one or more Accounts at Manchester Municipal Federal Credit Union for the receipt of digital images deposited.
- You will only submit digital images of Checks that meet the standards for image quality required by Regulation CC, or other standards established by law and MMFCU in the Truth-in-Savings Agreement and Disclosure incorporated into this agreement.
- The Credit Union's processing of any Imaged Items that does not meet the check validation
  process shall not constitute a waiver by MMFCU or obligate it to process any such Non-Verified
  Items
- 4. The Credit Union may discontinue processing of Non-Verified Items at any time, without cause or prior notice.
- 5. You will not attempt to scan and transmit to us any digitally produced substituted check.
- 6. Notwithstanding the foregoing, we may redeposit any returned Substitute Check consistent with the terms of the Truth-in-Savings Agreement and Disclosure.
- 7. You will ensure that checks are restrictively endorsed or otherwise processed to permit only financial institutions to acquire rights of a holder in the collection process of Items.
- 8. You will handle, process, maintain and destroy original checks as set forth in bullet point 14 below.
- 9. Ensure that no financial institution (depositary, collecting or payor), drawee, drawer or endorser receives presentment or return of an Item more than once in any form.
- 10. You will use the Service, including the entering, processing and transmittal of digital image, in accordance with this Agreement. In addition, you will provide, at your own expense, a Mobile Device required to use the Service.
- 11. You will provide, or obtain from another party selected by you at your expense such Mobile Device required to use the Service.
- 12. You shall be responsible for verifying the Credit Union's receipt of transmission(s) by verifying that deposits have been posted to the appropriate accounts, in addition to cooperating in any investigation and resolving any unsuccessful or lost transmission with the Credit Union.
- 13. You will ensure that the Mobile Device is operating properly, and inspect and verify the quality of images and ensure that the digital images of paper checks are legible for all posting and clearing purposes.
  - a. You shall exercise due care in preserving the confidentiality of Manchester Municipal Federal Credit Union user identification, password, test key, or other code or authentication method provided by or otherwise required and shall further prevent the use of the Service by unauthorized persons. You assume full responsibility for the consequences of any missing or unauthorized use of or access to the Service or disclosure of any confidential information or instructions by you.
- 14. You will retain each original check and keep them in a safe and secure environment for such time as deemed necessary and advisable: a minimum period of sixty (60) days after such Item has been converted to a digital image and processed.
- 15. You shall take appropriate security measures to store original checks, and the information contained on such original checks.
- 16. Upon a request from the Credit Union, you will promptly (within 5 business days) provide any retained original check (or, if the original check is no longer in existence, a sufficient copy of the front and back of the original check) to aid us in the clearing and collection process, to resolve claims by third parties with respect to any digital image, or as the Credit Union otherwise deems necessary.

- 17. You will use a reasonable method which is consistent with any requirements of Regulation CC to destroy original checks after the retention period has expired (see bullet point 14).
- 18. You understand and agree that a digital image that is not paid by a Payor Financial Institution, or is otherwise returned for any reason, will be returned to you and your Account will be charged for the amount of the Substitute Check plus any associated fee as disclosed in the Credit Union's Schedule of Fees
- 19. The Credit Union's right to charge your Account will apply without regard to whether the Substitute Check is returned timely to MMFCU or whether there is any other claim or defense that the Item has been improperly returned to the Credit Union. In all cases you will be responsible for any loss or overdraft plus any applicable fees to your account due to an item being returned.
- 20. You represent, agree and warrant to MMFCU that (except as otherwise specifically disclosed in writing to the Credit Union) you are not now engaged, and will not during the term of this Agreement engage, in any business that would result in your being or becoming a "money service business" as defined in the Federal Bank Secrecy Act and its implementing regulations.
- 21. You will not engage in any activity directly or indirectly related to the use of the Service that is illegal or fraudulent.

#### Manchester Municipal Federal Credit Union's Remote Deposit Capture Service

- 1. Your Account will be provisionally credited upon the Credit Union's acceptance of the digital image for deposit which is received by MMFCU from you through the Service.
- 2. You will create images of the front and back of Checks at your location by use of an Application and Mobile Device with a camera.
- You will enter all amounts and any other required information correctly.
- 4. Upon receipt of the digital image, we will review the image for acceptability.
- 5. You understand that in the event you receive notification from us confirming receipt of an image, such notification does not mean that the image contains no errors.
- 6. The Credit Union will maintain the appropriate Member Account to receive deposits and provide other specific information required by the Credit Union related to the Service.
- 7. As set forth in this agreement, all deposits received by us are accepted subject to the Credit Union's verification and final inspection and may be rejected by us at our sole discretion.
- 8. All deposits are subject to the terms of the Credit Union's Funds Availability Policy.

#### **Business Day and Availability Disclosure**

Our business days are Monday through Friday, except holidays. Any deposits received after 12 noon Eastern Standard Time on Monday through Friday will be processed the next business day. Digital images received after 12 noon Eastern Standard Time on Friday, all day Saturday and Sunday are processed on Monday.

#### **Transaction Limitations of the Service**

- 1. One check may be deposited at a time using the Service.
- 2. A maximum of \$2,500 per check applies to the Service.
- The total deposit amount per day is \$2,500.

#### Unacceptable Checks for Deposit Using the Service

You understand and agree that you are not permitted to deposit the following items using "Snap2Deposit":

- 1. Third-party checks.
- 2. Checks written for over \$2,500.
- 3. Checks with qualified or conditional endorsements (for example: "without recourse").
- 4. Checks payable to more than one individual where all parties are not signers on the account (this includes government checks).
- 5. Any item stamped "non-negotiable".
- 6. Savings Bonds, Travelers Checks or Money Orders
- 7. Any item issued by a financial institution in a foreign country or in foreign currency.
- 8. Any item that is "stale dated" or "postdated"
- 9. Any item that is incomplete or damaged.
- 10. Any item that contains evidence of alternation to the information on the Check.

Compliance with Law

The Member shall comply with all laws, rules, and regulations applicable to the Credit Union, and to the MMFCU Remote Deposit Service, including, without limitation, Regulation CC, the Uniform Commercial Code and any rules established applicable to digital images. You shall have the responsibility to fulfill any compliance requirement or obligation that the Credit Union and/or you may have with respect to the Service under all applicable U.S. Federal and State laws, regulations, rulings, including sanction laws administered by the Office of Foreign Assets Control, and other requirements relating to anti-money laundering, including but not limited to, the Federal Bank Secrecy Act, the USA PATRIOT Act and any regulations of the U.S. Treasury Department to implement such Acts, as amended from time to time.

#### The Credit Union's Rights and Responsibilities

- 1. For all digital images processed by you pursuant to this Agreement, the digital images will be converted to Substitute Checks and presented for payment.
- 2. The Credit Union may in its sole discretion determine the manner of processing. All such processing and presentment shall be done in accordance with timeframes and deadlines set forth in this Agreement and as otherwise established by the Credit Union from time to time.
- 3. Unless otherwise agreed by you and us, the Credit Union will process any returned items in accordance with applicable law and the Credit Union's Agreements and Disclosures.
- Subject to bullet point 6 below, availability of credit from Items processed under this Agreement will be subject to the Credit Union's Funds Availability Policy, which may be amended without notice.
- 5. The Credit Union may at its sole option, with or without cause, at any time and from time to time, refuse to process any digital image. The Credit Union may from time to time establish exposure limitations and assign them to you.
- 6. In addition to any other rights the Credit Union may have as regards to your Accounts, we may hold and use funds in any deposit Account following termination of this Agreement for such time as the Credit Union reasonably determines that any Item processed by MMFCU prior to termination may be returned, charged back or otherwise a cause for any loss, liability, cost, exposure or other action for which the Credit Union may be responsible.
- 7. Without limitation, you recognize that under the UCC, Regulation CC, the rules of any digital image, the Credit Union's representations and warranties as regards Substitute Checks may expose MMFCU to claims for several years following processing of the Substitute Check.
- 8. The Credit Union shall be excused from failing to act or delay in acting if such failure or delay is caused by legal constraint, interruption of transmission, or communication facilities, equipment failure, war, emergency conditions or other circumstances beyond the Credit Union's control.
- 9. In the event of any of the foregoing failure or delays, you acknowledge that it may instead deposit directly with the Credit Union any original items for processing and presentment provided such original items have not been previously imaged and processed in connection with MMFCU Remote Deposit Capture Service.
- 10. MMFCU may add, delete or change the features or functions of the Service, at any time in the Credit Union's sole discretion.
- 11. If MMFCU deems it reasonably practicable to do so and if the change adversely affects the Member's usage of the Service, the Credit Union will notify the Member of the change in advance. Otherwise, the Credit Union will notify the Member of the change as soon as reasonably practicable after it is implemented, which notice may be given electronically.

#### Unavailability of Service

The Credit Union may cause the Service to be temporarily unavailable to you, either with or without prior notice, for site maintenance, security or other reasons, and you acknowledge that factors beyond the Credit Union's reasonable control, such as telecommunications failure or equipment failure, may also cause the Service to be unavailable to you. You may deposit original checks and other items to any deposit Account at the Credit Union in person or in any other manner permitted by agreement between you and us, and we will be responsible for maintaining procedures and facilities to enable you to do so if the Service is unavailable to you.

#### **Processing Times**

- 1. The business days are Monday through Friday (see Business Days).
- 2. Transmissions processed after 12:00 noon Eastern Standard time on a business day, or on any day that is not a business day, are treated as occurring on the next business day
- 3. Digital images processed for deposit through the Service will be deemed to have been received by the Credit Union for deposit at the time the Imaged Items are actually received and accepted at the location where MMFCU posts the credit to the Account. The Credit Union is not liable for any images that are not received.
- 4. A deposit of a digital image will be deemed to have been received and accepted by MMFCU for deposit when all of the following have occurred:
  - a. the Credit Union has preliminarily verified that the image quality of the Imaged Items is acceptable to the Credit Union in its discretion,
  - b. all digital image information is complete,
  - c. the deposit totals are balanced to the Item information provided for the deposit; and
  - d. the Credit Union has successfully performed the verification process with respect to the deposit.
- 5. Notwithstanding the foregoing, digital images received by MMFCU for deposit may be rejected by the Credit Union in the Credit Union's sole discretion.
- 6. Digital images will be processed and ready for presentment by the Credit Union after the Credit Union receives all good digital images and associated data for any given transmission from you.
- 7. If under bullet point 4 above a digital image is not accepted for deposit, the Member may then submit the original check to the Credit Union for processing or contact the maker to reissue the check
- 8. If you submit the original check for processing, the Credit Union reserves the right to refuse to process the check for deposit and presentment to the Payor Financial Institution and may instead require you to have the maker reissue the check.

#### **Security Procedures**

- 1. The Member will be solely responsible for establishing, maintaining and following such security protocols as deemed necessary to ensure that digital images transmitted directly to the Credit Union are intact, secure and confidential until received by the Credit Union.
- 2. You shall comply with online instructions for using the Service by taking reasonable steps to safeguard the confidentiality and security of any passwords, Mobile Devices, and information provided in connection with the Service.
- 3. You shall limit access to any passwords and Mobile Devices to persons who have a need for such access, closely and regularly monitor the activities of those who access the Service; notify the Credit Union immediately if you have any reason to believe the security of confidentiality required by this provision has been or may be breached; and immediately change the password if the Member knows or suspects the confidentiality of the Password has been compromised in any way
- 4. Security procedures are not designed for the detection of errors, *e.g.*, duplicate transmissions of digital images or errors in information provided to the Credit Union. The Credit Union is not obligated to detect errors by you.
- 5. The Credit Union may deny access to the Service without prior notice if unable to confirm any person's authority to access the Service or if the Credit Union believes such action is necessary for security reasons.
- 6. The Member warrants each time digital images are transmitted using the Service that the Credit Union's security procedures are reasonable (based on the normal size, type, and frequency of transmissions).
- 7. The Member agrees to be responsible for any transmission the Credit Union receives through this Service, even if it is not authorized by the Member, provided it includes a password or is otherwise processed by the Credit Union in accordance with this security procedure.

#### The Member Representations and Warranties

- 1. The Member makes the following representations and warranties with respect to each digital image processed pursuant to this Agreement:
  - The Item is a digital image of the front and back of the Check and accurately represents all of the information on the front and back of the Check as of the time you converted the Check to digital image;

- b. The Imaged Item contains all endorsements applied by parties that previously handled the Check in any form for forward collection or return; and
- c. All encoding, transfer, presentment and other warranties made under applicable law as the Credit Union is deemed to make under applicable law, including without limitation those under the UCC, Regulation CC and the rules of any Substitute Check.
- 2. There will be no duplicate presentment of a Check in any form, including as a digitized image, as a paper negotiable instrument or otherwise and you assume responsibility for any such duplicate presentment of any Check.
- 3. It is the responsibility of the member to properly store and safe keep all original checks deposited to their account using "Snap2Deposit". Upon receiving a confirmation from MMFCU that the deposit has been transmitted you must write "Deposited through snap2deposit" on the back of the check along with the date and confirmation number, below your endorsement. The Member must securely store each original check for a period of at least 60 days after transmission. After the required 60 days you may destroy the check in a manner that will assure that it cannot be reconstituted. You are responsible for any loss caused by failure to secure the original check.

#### Fees

You will pay to the Credit Union any applicable fees listed on the Schedule of Fees incorporated into this Agreement and available to you by request. The Credit Union may increase, alter, add or otherwise change fees and other amounts payable under this Agreement by the Member upon 30 days' notice. Fees may be automatically debited from your Account.

#### **Period Statement**

Any remote deposits made through the Service will be reflected on your monthly statement. You are responsible for any errors that you fail to bring to our attention with the stated time periods found in the disclosures.

Refer to the terms and conditions applicable in the Truth-in-Savings Agreement and Disclosure, Electronic Fund Transfer Agreement and Disclosure and the Substitute Checks and Your Rights Disclosure for resolution of deposit and Substitute Check errors found on your periodic statement. Refer to the disclosures provided at account opening, or request a copy from us for the most recent version.

#### Manchester Municipal Federal Credit Union Remote Deposit Capture Service

The Remote Deposit Capture Application works with a variety of supported mobile devices, both Apple & Android, and utilizes the built-in camera for the capture of the check images.

Acknowledgment of MMFCU's Remote Deposit Capture Agreement and Disclosure
By signing Manchester Municipal Federal Credit Union's Remote Deposit Capture Application, you agree
to the terms and conditions of this Agreement and Disclosure.